

# Animals in the PDX Terminal

Donna Prigmore  
Senior Manager, Passenger Terminal Experience  
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**PDX COMMUNITY ADVISORY COMMITTEE**

CHARTING A COURSE FOR PDX

# PDX Problem Definition

- Ability to operate a safe and clean environment for our passengers is being compromised
- Increased number of animals in terminal has resulted in:
  - Increased safety concerns (dog bites, tripping hazards, etc)
  - Interference with govt working dogs and TSA screening
  - Increased janitorial costs (associated with urination/defecation)
  - Increased “unusual” emotional support animals
- Current PDX rules on animals in the terminal are too vague
- Numerous airlines revising rules relative to Emotional Support Animals



# Airline Rules/Changes

Alaska, American, Delta and United all require animal health forms, mental health forms, animal behavior forms, and 48 hours advanced notification.

Jet Blue was most recent airline to change their requirements. Effective July 1<sup>st</sup>, they will only accept dogs, cats and miniature horses for emotional and psychiatric animals and only allow one animal per passenger. Letter will be required by a medical or mental health professional and documentation that the animal has been vaccinated,



## Service Animals vs Emotional Support Animals and Pets

- Service Animals are *trained to perform a specific task* for the benefit of an individual with a disability. Dogs and/or miniature horses can be service animals, and owners are not required to carry documentation.
- Emotional Support Animals are *not specifically trained*, require special documentation and can be any type of animal
- Pets are domestic or tamed animals kept for companionship



# PDX Proposed Plan

- Update PDX Rules
- Public Notice period; outreach to animal support groups
- Implement communications plan
- Establish enforcement plan
- Create informational messaging
- Partner with pre-security concessions and airlines to sell pet carriers (in support of PDX rule changes)
- Implement and enforce PDX rule changes





# Specific Rule Changes on Animals at PDX

Animals are only allowed in PDX terminal if they are:

- Accompanying a pax departing on a flight (or on an arriving flight)
- A government working dog
- A Service animal
- Being delivered to PDX for purpose of delivery to destination on an air carrier

Animals are not allowed at PDX if:

- A bonafide reason does not exist
- Accompanying meeters and greeters
- Accompanying shoppers/visitors (not traveling)



# Specific Rule Changes on Animals at PDX

- Use of carriers/crates/kennels required (exception: service animal/govt working dog and animals that are too large to fit in standard-sized cabin carrier...approx. 17"x10"x13")
- Animals that do not fit must be carried; if carrying is impractical, must be on leash
- Owners must ensure the leash does not extend further than 3 feet from body
- Owners must ensure an animal on a leash does not come within 10' of govt working dog



# Specific Rule Changes on Animals at PDX

- Arriving pax must keep animals in a carrier; if no carrier accompanies the animal owner, they must carry their animal, if practical; otherwise, the animal must be on a leash
- When using pet relief areas, animals are required to stay on leash
- Owners and their animals can be removed from the terminal for failure to follow rules
- Documentation/Liability/Animal Waste rules have been added
- Violators of new airport rules will be subject to a \$250 fine







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# PDX Proposed Plan

- February-May: Research/collaboration on optimal rules
- May: Internal/external communications begin; briefings to tenants
- May 28- June 11: Public comment period
- Mid-June: Informational/educational campaign begins
- August: Enforcement of rule violations begins



# Expected Outcomes

- Safer & more efficient operational environment for passengers
- Fewer interruptions to airport operations environment
- Reduced interference within public safety and security environment
- Decreased janitorial costs / cleaner PDX terminal
- Enforcement of violators
- Media coverage
- Warm rollout of campaign (info campaign in early summer; then enforcement in late summer)
- Support from airlines and other partners



# Questions?

